PERSON TO PERSON

Positive Relationships Don't Just Happen

FIFTH EDITION

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10 9 8 7 6 5 4 3 2 1 ISBN-13: 978-0-13-228814-9 ISBN-10: 0-13-228814-1 The Fifth Edition of *Person to Person: Positive Relationships Don't Just Happen* is dedicated to Sharon Hanna. Sharon's vision was to write a textbook that would not only educate readers about themselves and their lives but also teach them skills to assist in continued growth and achievement throughout life.

We greatly appreciate the opportunity to continue Sharon's vision and want to express special thanks to the following people:

- Sharon's husband, Bob Dinkel, and daughters, Lisa and Lyn Patterson, for their invaluable support, encouragement, and contributions to this edition
- To all who contributed to previous editions of *Person to Person*
- To the special people who have touched and enriched our lives

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PREFACE

Person to Person: Positive Relationships Don't Just Happen, Fifth Edition is intended to encourage and guide you on a journey, first within yourself and then into the world of positive interactions and relationships. Ann Landers once wrote: "Life is peculiar. It waits until we flunk the course and then it teaches us the lesson." All of us will make mistakes during our lives; however, the fewer "courses we flunk," the better. This book, whether you read it as part of your formal education or just for personal reasons, can help you make wise choices and live a happier, more fulfilling life.

Building a positive relationship is not an accident; each one requires understanding and effort. Relating with people is an art to be learned and practiced. Because the self is the foundation of all relationships, the goals of the first part of the book are self-discovery and self-satisfaction, with an emphasis on heightened self-esteem, ability to make wise choices regarding emotional and physical health. Because through interpersonal communication human beings interact and relate to one another, it is essential to learn how to communicate in a positive way which is the objective of the second part of this book. Learning about yourself and developing effective communication skills will assist you in building positive relationships. The last part of this book teaches about various interactions and all kinds of relationships. Career, love, couple relationships, marriage, and family are given special emphasis. Today the workplace demands interpersonal and communication skills. This book can assist its readers in all walks of life and can help us live positively in a world of diversity.

Features of this book include: "Looking Ahead" objectives so that you know what is important; "Reflect and Apply" mini-sections to stimulate thoughts and actions that will make the learning more personal; "Looking Back" summaries and listings of resources for your use; suggested readings marked in the References to encourage further exploration; Reflections and Applications, a separate section at the back of the book that you are encouraged to complete. Please read and reflect! The more you "get into it," the more you will gain.

At the end of the book you can be satisfied that you have become better educated about yourself and life. Hopefully, you will have a clear vision of what you want, a realistic idea of how to satisfy your goals, and the positive attitude and high self-esteem needed to achieve harmony and happiness. The realization that life has an ebb and flow can enable you to live life to its fullest with purpose and meaning and to reflect on your past while looking forward optimistically to continued growth and achievement.

If the book does for you what it has for others, we will be delighted. Several people have credited the book for making their lives much more positive. A student commented: "Thanks so much for my first real lessons about life. I will never forget it. Now to put it all into practice . . . I cannot wait!" We hope that you, too, will learn, grow, and benefit, and then put all you have gained into practice. Do experience joy along the way!

Acknowledgments

Appreciation and praise are vital to positive human relationships. Although acknowledging by name everyone who has contributed to this book is not possible, we want to express special thanks to the following people:

- A special thanks to Bob Dinkel, Lisa, and Lyn Paterson for their support and encouragement in the completion of this edition.
- The thousands of students, colleagues, and friends who have contributed to our personal growth as well as to this book by sharing their lives with us.
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