Glossary

- **Addiction:** a physiological dependence.
- Affection: a feeling of warmth and closeness based on the way another person relates to you personally.
- **Affirmation:** a positive assertion
- Anorexia nervosa: a lifethreatening disorder that includes a distorted body image, refusal to maintain a healthy weight, and an intense fear of being overweight.
- **Approachability:** a combination of circumstances in which the initiation of contact is likely to be positively received.
- Attachment: the desire for the physical presence and emotional support of the other person as well as a preference for each other's company.
- **Attitude:** a state of mind that is reflected in how a person approaches life.
- Attitudinal environment: perceived support from the general society as well as specific people; a contributing factor to the success or failure of stepfamilies.
- Attraction: a force that draws people together or a positive attitude toward another; the focus of psychological research.
- **Battered woman syndrome:** a type of posttraumatic stress disorder.
- **Binge drinking:** four consecutive drinks for a female and five for a male.
- **Biofeedback training:** a series of steps by which a person

- learns to regulate physiological responses such as muscle tension, skin temperature, and heart rate.
- **Body image:** a perception of one's appearance.
- Caring: feelings of concern and responsibility for another's welfare; tenderness, which includes awareness of the other's needs and desires.
- **Chronic procrastination:** the habit of postponing; it blocks happiness.
- Codependency: often the result of an enabler focusing too much on the needs and behaviors of the other and both suffer as a result.
- **Cognitive restructuring:** the process of changing your way of thinking.
- **Compliments:** comments of admiration and praise.
- **Confidant:** a significantly close personal friend with whom you can safely share your deepest concerns and joys.
- **Conflict:** disagreement or a difference in thinking.
- **Content:** the words and sentences uttered during the communication process.
- **Cooperation:** working with others in a positive way toward a common goal.
- Corporal punishment: the use of physical force with the intention of causing pain but not injury for purposes of coercion or control.
- **Creative thinking:** thinking about ideas in different ways and generating a variety of solutions to problems.
- **Critical thinking:** thinking differently about an issue, challenging assumptions, and

- examining the logic of differing points.
- Deep relaxation: a profoundly restful condition in which you feel physically relaxed, somewhat detached from the immediate environment, and usually to some extent even from body sensations.
- Dialect: a variety of a language that differs from other varieties of the same language, including distinct pronunciations, unique meanings, and different words altogether.
- Dictator parent: a parent who has the same motive as the martyr parent: to control the child's life even after the child is an adult.
- **Ego states:** facets of personality and related patterns of behavior.
- **Emotion**: a feeling state that involves certain components.
- Emotion-packed phrases: groups of words usually said as lead-ins to statements that carry an emotional punch.
- **Empathic listening:** becoming aware of the speaker's experiences and feelings.
- **Empathy:** being able to put yourself in another's place and see and hear from that person's perspective; a quality to be treasured.
- Enabling: occurs when someone's actions directly, yet unintentionally, allow irresponsible, dysfunctional, or destructive actions of another person to continue.
- **Eustress:** stress that is good for you.
- **Experiential learning:** individual experiences and actual hands-on work.

- **Expressive behavior:** the observable verbal or nonverbal actions.
- **External locus of control:** a perception that outside-self factors control your life.
- **External stressors:** demands from outside of self.
- Extravert: outgoing person; showing an outward orientation and a preference to operate in the outer world of people and things.
- **Feedback:** responding-with response of what you, as the listener, think, feel, or sense.
- **Gestures:** movements of the hands and arms.
- **Health:** a general feeling of physical and mental wellbeing.
- **Hearing:** using the auditory sense to take in a message.
- **Heterosexism:** the belief that anything other than a heterosexual orientation is wrong.
- **Humanism:** often combined with existentialism; a major personality perspective.
- **Intelligence:** an intellectual capacity or potential.
- Internal locus of control: the belief that a person is in control of his or her own life.
- **Internal stressors:** those stressors we create or magnify.
- Interpersonal communication: a complex process of mutually exchanging messages between two or more individuals.
- Interpersonal relations: an ongoing interactive process that includes initiating, building, and enriching relationships with different people in a variety of situations.
- **Interpersonal trust:** the expectancy that another's

- word or promise can be relied upon.
- **Intimacy:** a desire for confidential, close communication.
- **Intimate love:** a deep, total experience composed of positive thoughts, feelings, and behaviors.
- Introversion: an inner orientation and having an interest in the inner world of concepts and ideas.
- **Irrational beliefs:** unreasonable and exaggerated thoughts.
- **Jealousy:** a feeling related to the threat of or actual experience of loss.
- **Learning disabilities:** a group of related and often overlapping conditions that lead to low achievement.
- **Listening:** an active process of paying attention.
- Living together loneliness (LTL): the result of a perceived discrepancy between expected and achieved contact.
- **Loneliness:** a feeling of being alone and disconnected or alienated from positive persons, places, or things.
- **Love schema:** a mental model consisting of expectations and attitudes about love.
- Marriage: a socially approved and legally sanctioned mating arrangement, usually involving sexual activity and economic cooperation.
- **Meditation:** a physical act of remaining quiet and focusing on one's breath, a word, or a phrase.
- **Minority:** a disadvantaged group that lacks power within a society.
- **Minority groups:** categories of people who lack power and who are disadvantaged in a society.

- **Multiculturalism:** a movement that recognizes cultural diversity.
- **Multiple intelligences:** a theory that eight different intelligences account for a broader range of human potential.
- **Optimal identity:** a sense of psychosocial well-being.
- **Optimists**: people with positive thoughts.
- **Paraphrasing**: restating in your own words what you think the speaker said.
- **Passion:** physiological arousal and an intense desire to be united with the loved one.
- **Passive behaviors:** behaviors that allow others to be in control.
- **Patriarchal:** (male-dominated) marital history.
- **Peak experiences:** brief moments of extreme pleasure.
- **Perception:** a mental process of creating meaning from sensory data that we receive through stimulation of our senses.
- **Perfectionism:** belief that mistakes must never be made and that the highest standards of performance must always be achieved.
- **Pessimists:** people with negative thoughts.
- Physiological arousal: biological reactions and activities of the nervous system, various glands, and organs within the body.
- Positive parenting: doing everything possible to learn about and raise a child with a goal of optimum development.
- **Positive reinforcement:** a positive stimulus presented in an attempt to increase or strengthen behavior.

- **Prejudice:** an attitude that others are inferior or less than you in some way.
- **Procrastination:** the act of putting off activities.
- **Proximity**: physical occupation of the same geographic area.
- **Receptive listening:** a specific type with certain restrictions placed on responses.
- **Reciprocity:** a tendency to like people who like you.
- **Respect:** liking based on the person's admirable characteristics or actions and is cooler and more than affection.
- **Script analysis:** a way of becoming aware of how your script developed.
- **Self-concept:** the totality of your thoughts and feelings with reference to yourself; the foundation on which almost all your actions are based.
- **Self-disclosure:** the act of making the self known by revealing personal information. In doing so, people and know and understand each other.
- **Self-efficacy:** advocating for yourself.
- **Self-enhancement:** the process of finding and interpreting

- situations that result in a positive view of self.
- **Self-esteem:** the value that we place on ourselves.
- Self-fulfilling prophecy: a thought or expectation that helps bring about a predicted event or behavior that then strengthens the original thought.
- Self-handicapping: taking actions to sabotage your performance and increase the opportunity to excuse failure.
- Self-verification: an intriguing theory that maintains that individuals have a strong desire to preserve their self-concept even if it is a negative one.
- **Sensitivity:** an awareness or sense about the perceptions and perspectives of others.
- **Shyness:** timidity and a feeling of unease in a social situation.
- **Slang:** terms that are popular at a given time.
- Social penetration theory: theory that explains that close relationships develop in terms of increasing selfdisclosure.
- **Socialization:** the process by which individuals learn their culture.

- **Statuses**: a set of stages that an issue goes through to reach a final of one or one of the final stages.
- **Stonewalling:** removing oneself from an interaction and employing a stony silence that conveys disapproval, icy distance, and smugness.
- **Subjective cognitive state:** the cognitive state of awareness and appraisal.
- **Thinking:** the ability to activate and then pursue mental activity.
- **Tolerance:** putting up with something one does not like and not acting against people about whom one feels negatively.
- **Trait anger:** a state of general hostility.
- **Transferable assets:** desirable traits and skills valuable in all career fields and useful in almost every job.
- Unconditional positive regard: a warm acceptance of each other's personhood.
- Verbal aggression: verbal or nonverbal communication intended to cause psychological pain to another person or perceived as having that intent.