

TECHNICAL INFORMATION



No: 76/16/99/NAS
Ref:
Issue: 1
Date: 06/18/99

Series II Replacement Keys Inoperative

AFFECTED VEHICLE RANGE:

DISCOVERY Series II (LT)

All

SITUATION:

REPLACEMENT KEY INOPERATIVE

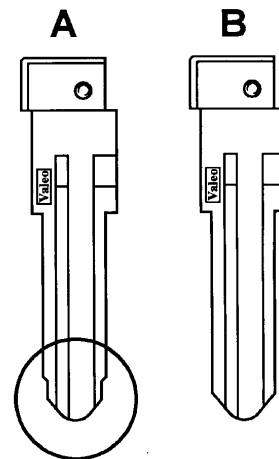
A customer may complain that a dealer cut replacement key does not operate the door locks or the ignition. This may be the result of using a key blank with the wrong profile.

RESOLUTION:

USE A KEY BLANK THAT HAS THE CORRECT PROFILE

When a replacement key is requested, ensure that the key blank has the correct profile for use in the key cutting machine (Figure 1 Profile A). When producing an extra key using the key duplication machine, either profile A or B may be used (Figure 1).

Figure 1



PARTS INFORMATION:

CWE100710KIT Key Kit

WARRANTY CLAIMS:

Normal warranty policy and procedures apply

TIB 76/16/99/NAS	CIRCULATE: TO	Service Mgr X	Warranty X	Workshop X	Body Shop X	Parts X
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