



**Apogee**  
INSTRUMENTS INC

11760 Atwood Road, Suite #4  
Auburn, CA 95603  
Tel 530-888-0500  
Fax 530-888-0540  
www.ccd.com

**RMA Number: r1436**

**Date Received: 2/9/2005**

**Customer RMA Form**

**Part Description:**

Traveler Number:

PO Number:

Original Ship Date:

Customer ID:

Earl Dolnick

Serial No:

Telephone 858-534-3562

Fax

Email:

Notes: This number is for the lab. Redalfo is  
always in the lab.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Description of Problem:**

This pci card won't initialize.

**Diagnostics Suggested:**

Customer Service Engineer:

\_\_\_\_\_

Contact Name: Earl

Dolnick

Organization:

Phone: 858-534-3562

Email:

Promised Ship Date:

**Parts Received:**

Camera Head:

\_\_\_\_\_

Other:

\_\_\_\_\_

Card or Power Supply: 1

PCI Card

Other:

\_\_\_\_\_

Cable:

\_\_\_\_\_

Other:

\_\_\_\_\_

Problem(s) Found or Upgrade(s) To Be Made:

**Corrective Action(s) Completed:**

This card works here without a problem. I am sending it back to the customer.

Solution: Returned

Closed: yes

Ship Date: 2/10/2005

Ship Via:

UPS Ground

AWB #:

Under Warranty

Out of Warranty

Insured Value (International Shipments): \$

Repaired Value (Out of Warranty): \$

New Part Description(s):

New serial number(s):

Invoice number

New Traveler #:

If repair is not under warranty, enter Invoice number and Traveler number where charges are shown:

Technician:

\_\_\_\_\_