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Dear Valued SGI™ Customer

Thank you for your recent purchase of IRIX® software and an SGI Software Support Agreement.

Enclosed is the latest version of the IRIX operating system. Through this special promotion, as a new Software Support Customer, you are entitled to receive upgrades to all of your software applications and bundled software that are included on your Software Support Agreement.

If you are running IRIX 6.2 or above, most of your software will already be compatible. We have created online resources to help you determine which software applications may require an update. `http://support.sgi.com/6.5/spk` is your link to the Software Product Knowledge Database. This tool lists the latest versions of each IRIX application.

U.S. or Canadian customers can obtain upgrades on the Web using our Software Updates service. Register your system with SGI at `http://support.sgi.com`. After you have registered your system, you may use the Supportfolio™ Software Updates online ordering system.

Supportfolio Software Updates is a convenient way to get the latest versions of the SGI IRIX operating system and software applications. You can order your software update CDs online or, for even faster service, you can download many of your updates right off the Web. Plus, when you visit Software Updates, you'll find plenty of helpful information about the updates you've just ordered or downloaded for your IRIX systems, 24-hours a day, every day — no waiting.

If you are located outside the U.S. or Canada, your local support center will assist you in obtaining software updates. We are working hard to extend our Web-based tools globally and plan to have this capability in place as soon as possible.

If you need additional assistance in ordering your software updates, please contact your local support center, or call 1-800-800-4SGI.

Regards,

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