



October 15, 2002

Dear Valued Customer,

Congratulations on your purchase of Snapcopy Volume for your SGI® Total Performance 9400 [TP9400] or SGI® Total Performance 9500 [TP9500] Fibre Channel storage system. The Snapcopy feature rapidly creates logical point-in-time volume copies of important data for backup/recovery, data mining, and application testing while allowing ongoing processing and access to that data.

The feature has been activated on your system. Please review the Release Notes prior to using Snapcopy Volume.

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Regards,

SGI