

HP Care Pack services for education

The knowledge advantage for the skills you need



According to the Gartner Group, “40% of unplanned downtime is caused by human errors.” While your support contract provides a safety net to give you proactive and reactive means to maximize uptime of your IT environment—it does not address the root causes of unplanned downtime. Education does.



HP Care Pack: For the Ultimate Edge

HP Care Pack services for education keeps your people informed about new technologies in your IT or business environment—providing the knowledge you need to be more productive, for the ultimate competitive edge.

Whether you are introducing a new technology to your IT or user community, are planning for a technology migration, or are facing legal and compliance issues – HP education has the right training solution to meet your needs.

HP has built its education services on a solid foundation of experience, content and delivery. We offer an industry-leading IT instructional portfolio with flexible scheduling, including over 200 different instructor-led course offerings, and more than 3,000 online courses. With over 25 years of meeting complex training requirements worldwide, HP has the experience to ensure your successful outcomes. Our goal is to provide training that maximizes return on your people and infrastructure investments.

Comprehensive, expert training to help you reach peak performance

The HP Care Pack for education services is a comprehensive, easy-to-administer training solution designed to conveniently and flexibly cover all your education needs — from palmtop to HP NonStop, from Microsoft® to HP-UX.

- **HP Care Pack Total Education** - Which offers the ultimate in flexibility! It's a simple, economical way for you to purchase training. This package provides you with credits you can use for any scheduled of our over 200 different instructor-led courses offered at HP education centers, more than 3000 online courses via our HP IT Resource Center, and can even be used to purchase rental of our HP Virtual Classroom.

- **Technology-specific HP Care Pack services for education** – are pre-defined technology and level-specific packages designed to meet your particular training need. We offer packages in the following varieties:

- **HP-UX** packages, including Starter, Migration, and Upgrade leading to HP IT Certified level

- **Microsoft/ProLiant** packages, including Starter, Upgrade, Advanced Administration, Security, and ProLiant Essentials

- **Linux** packages, including Starter, Migration, and Upgrade

- **HP OpenView** packages, including OpenView Network Node Manager (NNM) Starter and Upgrade, and OpenView Operations (OVO), Starter, and Upgrade

- **Storage** packages, including OpenView Storage Data Protector, OpenView Storage Area Manager (SAM), XP, and Enterprise Virtual Array (EVA)

- **PC Personal Development** — providing unlimited online access to more than 300 business application and business skill, self-paced courses for 12 months

Easy to plan, budget, administer

HP Care Pack services for education are designed to make it easy for you to plan, budget and administer your training.

Planning flexibility - You do not need to know student names, dates or even locations in advance. You have the flexibility to attend training, as you need it.

Simplified budgeting - Lock in budget dollars by pre-purchasing training while funding is available.

Reduced purchasing effort - Eliminate the time and money spent approving training purchases throughout the year.

Easy registration - After your account is set up, you can register for classroom courses over the web at <http://www.hp.com/uk/education> or by calling 01344 362883. You can also register for on-line training at our IT Resource Center at <http://education.itrc.hp.com>.

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Technology	HP Care Pack	Description	Includes
Total Education	Total Education U5466S#4BA or U4993E	The HP Care Pack Total Education works as a currency-based "account" of funds that can be used to purchase any of our scheduled classroom and onsite courses or online courses on HP's IT Resource Center web site.	The HP Care Pack Total Education allows you to choose from over 200 classes available at HP Education Centers, as onsites, and 3,000+ online courses available on the IT Resource Center at http://education.itrc.hp.com
HP-UX	HP-UX Starter U5466S#4BB	First time administrators get the UNIX background they need, followed by HP-UX specifics for optimal system administration.	<ul style="list-style-type: none"> Fundamentals of the UNIX System (51434S) HP-UX System and Network Administration I (H3064S) HP-UX System & Network Administration II (H3065S)
	HP-UX Migration U5466S#4BC	UNIX administrators get the additional knowledge they need to build-up expertise in HP-UX specific skills.	<ul style="list-style-type: none"> HP-UX for Experienced UNIX System Administrators (H5875S) Hands-on with Logical Volume Manager, MirrorDisk (H6285S)
	HP-UX Upgrade U5466S#4BD	Interested HP-UX system administrators will gain hands-on experience with the new features of the HP-UX 11i operating system.	<ul style="list-style-type: none"> Hands on with HP-UX 11i – (H7097S) Managing Software with Ignite-UX (H1978S)
HP OpenView	OpenView Network Node Manager Starter U5466S#BE	First time OpenView Network Node Manager (NNM) administrators learn the essential concepts and skills needed to take full advantage of their UNIX or Windows-based network management system.	<ul style="list-style-type: none"> OpenView Network Node Manager on UNIX I (B4743S) OpenView Network Node Manager II (B4756S) OR <ul style="list-style-type: none"> OpenView Network Node Manager on Windows I (H1662S) OpenView Network Node Manager II (B4756S)
	OpenView Network Node Manager Migration (Upgrade) U5466S#4BF	Update your OpenView NNM expertise with training on the latest features of OpenView Network Node Manager.	<ul style="list-style-type: none"> OpenView Network Node Manager 6.2 Delta Seminar (H4286AAE)
	OpenView Operations Starter U5466S#4BG	First time OpenView Operations (OVO) administrators learn the essential concepts and skills needed to take full advantage of their UNIX-based management system	<ul style="list-style-type: none"> OpenView Operations I (H4356S) and OpenView Operations II (H4357S)
	OpenView Operations Migration (Upgrade) U5466S#4BH	Update your expertise with training on the latest features of OpenView Operations	<ul style="list-style-type: none"> OpenView Operations 7.0 Delta Seminar (H7099AAE)
Storage	XP U5466S#4BL	System administrators responsible for the configuration and management of an HP StorageWorks XP disk array	<ul style="list-style-type: none"> Managing the HP StorageWorks XP Disk Array (H6773S)
	OpenView Storage Area Manager U5466S#4BJ	Storage and SAN administrators who need to know how to understand, control, plan and manage direct attached and networked storage via OVSAM	<ul style="list-style-type: none"> SAN Boot Camp (U4235s) OpenView Storage Area Manager (U3575S)
	Enterprise Virtual Arrays U5466S#4BK	System administrators responsible for the configuration and management of an HP Virtual Array model 7100 or 7400.	<ul style="list-style-type: none"> Managing Enterprise Virtual Array Storage (U4879S)
	OpenView Data Protector U5466S#4BI	This course teaches system and network administrators how to install, configure and manage the HP OpenView storage Data Protector 5.0 product (Data Protector 5.0 is the replacement for omniback 4.x).	<ul style="list-style-type: none"> HP OpenView storage Data Protector-1 (fundamentals) (U1610S)

Technology	HP Care Pack	Description	Includes
Linux	Linux Starter U4986A	First time administrators get the Linux background they need, followed by administrator specifics for optimal system administration	<ul style="list-style-type: none"> • Fundamentals of the UNIX System bundle (51434S+100) • Linux System & Network Administration I (H7091S) • Linux System & Network Administration II (H7092S)
	Linux Migration U4987A	Leverage existing UNIX experience; build expertise in Linux administration tools.	<ul style="list-style-type: none"> • Linux for Experienced UNIX Administrators (U2794S)
	Linux Upgrade U4988A	Update your expertise with training on the latest features of Linux system administration	<ul style="list-style-type: none"> • Managing PowerBar (U2388AAE)
Microsoft	Microsoft Starter U4989A	First time administrators get the MS Windows background they need	<ul style="list-style-type: none"> • Windows 2000 Core Technology (U1636AAE/MOC2151) • Implementing Windows 2000 Professional & Server (U1820AAE/MOC2152) • Implementing W2000 Network (U1821AAE/MOC 2153)
	Microsoft Server 2003 Upgrade U4990A	Updating systems administrator skills from Windows 2000 to 2003, build knowledge for migration projects from Windows Server 2000 to Windows Server 2003.	<ul style="list-style-type: none"> • Updating System Administrator Skills from Microsoft Windows 2000 to MS Windows Server 2003 (U5444S/MOC2209)
	Microsoft Advanced U4991A	Become a full-blown administrator building on basic skills and extending administration knowledge and experience	<ul style="list-style-type: none"> • Implementing Windows 2000 Directory Services (U1822AAE/MOC2154) • Windows 2000 Directory Services Infrastructure (U1819AAE/MOC1561) • Implementing W2000 Clustering (U2753AAE/MOC2087)
	Microsoft Security U4992A	Implement a secure and highly available environment.	<ul style="list-style-type: none"> • Designing a Secure Windows 2000 Network (U1635AAE/MOC2150) • Designing A Highly Available Web Infrastructure (U4086AAE/MOC2088) • Deploying & Managing ISA Server (U3116AAE/MOC2159)
ProLiant	ProLiant Essentials U6382A	You will get the ProLiant background needed to manage and deploy ProLiant Servers.	<ul style="list-style-type: none"> • Deploying HP ProLiant Servers I – using Rapid Deployment Pack (U3976S) • Managing HP ProLiant Servers I – using HP Insight Manager 7 (U3978S)
PC/Personal Development	PC/Personal Development U4994A	Online access to more than 300 business application and business skill, self-paced courses for 12 months	<ul style="list-style-type: none"> • 10 students, unlimited access to the web-based self-study courses • Personal and Professional skills courses (not technical training) such as: Excel, Powerpoint, Lotus Notes, Office 2000, etc.

For pricing and more information please contact your authorized reseller or HP education services, or visit www.hp.com/uk/education.

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