

Compaq Professional Workstation Key Technologies

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The purpose of this paper is to provide an overview of the Key Technologies incorporated into the new Compaq Professional Workstations. This paper concentrates on covering those new features and technologies that have unique customer benefits and that demonstrate Compaq's technology leadership. The objective is to provide the technical information and benefits of these features, so that geographic regions can market them successfully.

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THE NEW COMPAQ PROFESSIONAL WORKSTATIONS KEY TECHNOLOGIES

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The New Compaq Professional Workstation

Compaq introduces another key component to enable the distributed enterprise. Compaq Professional Workstation is the first product targeted specifically at customers requiring all the performance and application integration of traditional workstations, combined with the industry standards, price/performance and flexibility of personal computers. Utilizing Intel's Pentium Pro 200 MHz processor with Microsoft's Windows NT Workstation operating system, Compaq's Professional Workstations provide customers with features and performance equivalent to traditional RISC/UNIX workstations without their traditionally high equipment price and support costs. This paper provides an overview of the new technologies on the Compaq Professional Workstation, including multiprocessing support using Intel's Pentium Pro microprocessors, high performance 3D graphics, DIMMs and ECC memory, the Wide-Ultra SCSI controller, the integrated NetFlex-3 Ethernet controller and Intelligent Manageability features.

Multiprocessor Support

All Compaq Professional Workstation models support dual Pentium Pro processors. Most models come standard with one processor, allowing customers to add a second processor when their applications require additional performance. For those customers requiring the performance of dual Pentium Pro processors from the onset, models are available with two processors installed.

Multiprocessing is one of the primary methods used to enhance performance. Multiprocessor systems share resources such as memory and the disk I/O system. Because the processors share memory, they are not required to talk with each other. Therefore, only a single instance of the operating system is required to control the activities of both processors.

The terms "multithreaded" and "thread" are commonly used in discussions regarding multiprocessor support. For this paper, these terms are defined as follows:

- o A thread is a sequence of instructions that make up a program.
- o A multithreaded process will have multiple threads, each capable of executing independently and each capable of executing on separate processors.
- o A multithreaded program, if running on a computer containing multiple processors, will provide significantly better performance than a single-threaded program running on a single processor system.

Multiprocessor systems provide maximum performance gains when there is good coordination between the system design, the operating system, and the application. The Compaq Professional Workstations have been designed for efficient synchronization between Windows NT and multithreaded applications to provide maximum performance.

System Design

The Compaq Professional Workstation implements symmetric multiprocessing (SMP) through a shared memory architecture where multiple masters can share data and maintain data coherency and consistency. There are other computer architectures that achieve SMP using a different bus architecture (e.g. hypercube, cross-bar switch), however, a shared memory bus architecture offers the best price/performance of all possible implementations.

Operating System

Symmetric Multiprocessing support is a fundamental part of Microsoft Windows NT. Windows NT is capable of managing the work load of multiple processors by allocating operating system threads and user-mode threads to any available processors.

Although multiprocessor systems have been traditionally associated with servers and super computers, Windows NT Workstation will currently support up to four Pentium Pro processors.

Application

Applications that have been multiprocessor enabled (multithreaded) will provide the most performance benefit when running on dual processor configurations of Compaq Professional Workstations.

An application is typically a good candidate for a multithreaded design when there are instances where the application must wait for a resource or data (such as waiting for disk I/O to complete), which allows other work to be scheduled during these waits.

Some of the applications Compaq is testing and certifying that include multiprocessor capabilities are Kinetix 3D Studio Max and SoftImage's SoftImage 3D.

Cache Architecture

Cache memory improves system performance on Pentium Pro systems by acting as a buffer between the CPU and main memory. Frequently used commands are stored in cache memory which the CPU can access faster than main memory. Additionally, when a processor is accessing instructions and data from its cache, the main memory is open to accesses from other devices. For example, this allows for simultaneous operation of a second processor without waiting for the first processor to finish its memory request.

The Pentium Pro processors used on all models of the Professional Workstation include an integrated 256 KB write-back, four-way, set-associative secondary (L2) cache.

Pentium Pro and Windows NT Configurations

The Windows NT/Pentium Pro platform provides ISVs with a compelling reason to port their traditional workstation applications to the Windows world. Now customers have the ability to run their traditional 32 bit RISC/UNIX applications on industry standard systems without sacrificing performance, stability and ultimately, productivity.

All Compaq Professional Workstation models are configured with Pentium Pro processors and Windows NT. Professional Workstation provides traditional workstation-class performance by taking full advantage of the 32-bit capabilities of Windows NT, 32-bit applications and Pentium Pro technology.

NOTE: The majority of personal productivity application software on the market today is 16-bit, for which the Pentium Pro has not been optimized. With the introduction of Windows 95 in August 1995, application vendors have been porting their 16-bit applications to 32-bit versions. The Pentium Pro processor will not accelerate 16-bit applications and could actually underperform Pentium systems running the same 16-bit software and operating system.

For additional information on the Pentium Pro architecture, please access the Intel Website at <http://www.intel.com/procs/ppro/info/index.htm>.

For more detail on Windows NT Workstation, see other Deskpro White Papers available from Compaq.

Memory

Compaq Professional Workstations utilize high-performance, unbuffered, 60 ns, EDO Dual Inline Memory Modules (DIMMs) with Error Checking and Correcting (ECC) capabilities.

Depending on the model, the configuration will either have 32, 64, or 128 MB standard. The memory installed on these models are single-strip configurations (one 64-bit wide DIMM is needed to support the 64-bit wide main memory bus). The upgrade scheme allows the addition of a single DIMM in any size. Thus, for example, one 64 MB DIMM can be added to an existing 32 MB configuration to reach 96 MB. The Compaq Professional Workstations have four DIMM slots supporting a maximum memory capacity of 512 MB. To achieve the maximum memory of 512 MB, four 128 MB DIMMs must be used.

ECC

The Compaq Professional Workstation includes ECC memory to insure data integrity providing customers with the added assurance that they can confidently deploy Professional Workstations in their most business critical applications.

ECC stands for Error Checking and Correcting. ECC memory is used to increase the reliability of digital data in business critical applications. ECC memory tests for and corrects memory errors on the fly. It uses circuitry that generates check sums to detect and correct one bit errors and detect and report double bit errors. ECC allows a system to continue operating until the faulty memory is replaced.

Graphics

Two graphics solutions are available for the Compaq Professional Workstations. Both are PCI local bus implementations designed to maximize system performance and both have been tested to ensure optimum compatibility and reliability.

- o For 2D applications, the Compaq Professional Workstations include the Matrox MGA Millennium graphics controller which provides fast 2D windowing for applications such as financial analysis and software development.
- o For high performance 3D graphics needs, the Compaq Professional Workstation includes models with the GLoria-L graphics controller. The GLoria-L uses the 500 TX GLINT processor from 3D Labs, and comes standard with 8 MB of Frame Buffer VRAM memory and 8 MB of Z-Buffer DRAM memory. The Z-Buffer memory, used for texture, stencil, and Z-Buffering, is upgradable to 16 MB.

Compaq Graphics Driver Compatibility

Both controllers are high performance graphics solutions, optimized for Windows NT applications that require up to 16.7 million color processing and high resolutions. The drivers for each are developed by their respective manufacturers, and have been thoroughly tested to ensure compatibility with existing applications.

The Matrox Millennium

The Matrox Millennium graphics controller was first introduced to Compaq customers as a standard feature on the Deskpro XL, and is currently offered with the Deskpro family of desktop PCs.

The Millennium controller for Compaq Professional Workstations comes standard with 2 MB of WRAM memory. The accelerator is memory-upgradable to 4 or 8 MB to provide greater color depth in higher resolution modes. Compaq offers a 2 MB memory upgrade as well as a 6

MB upgrade.

Matrox Millennium Technical Specifications

Technical Specifications for the Matrox Millennium Graphics Controller

Controller	Matrox MGA 2064W
Bus Type	PCI
RAMDAC	TVP 3026 220 MHz
Memory Type	WRAM
Memory Amount	2 + 2 or 6 MB
Maximum Memory	8 MB
Memory Speed	60 ns
Data Path	64-bit
Controller Clock Speed	50 MHz
Maximum Vertical Refresh Rate	200 Hz
Maximum Horizontal Scan Rate	105.7 MHz
Maximum Pixel clock	220 MHz
Video Features:	
Interface	VGA Feature Connector
MPEG HW Acceleration	Yes - Media XL option
Scaling	Yes
Color Space Conversion	Yes
Engine Acceleration:	
BitBLT	Yes
Line Draw	Yes
Polygon	Yes
3D	Yes
Operating Systems	Windows 95 Windows NT 3.51 Windows NT 4.0

The ELSA GLoria-L

Select models of Professional Workstation ship with the high performance GLoria-L graphics controller to meet the requirements of customers running complex 3D applications.

The ELSA GLoria-L graphics controller provides an optimized hardware pipeline for acceleration of floating-point intensive 3D graphics, including hardware support for texture mapping. The GLoria-L graphics controller delivers among the fastest 3D performance available on high-end professional graphics applications requiring texture mapping in the CAD/CAM and animation arenas.

The GLoria-L uses high-performance, dual-ported Video RAM (VRAM) for the frame buffer. The GLINT processor used on the GLoria-L also has a separate DRAM-based Z-buffer for Z-coordinates (the third dimension in 3D), alpha data (e.g., transparency and fog effects), stencil buffer, and texture maps. The GLoria-L also incorporates the S3 ViRGE processor for VGA support, which has its own dedicated DRAM-based frame buffer. The GLoria-L is DRAM memory-upgradable, PCI-based, and supports resolutions as high as 1600 x 1280. It is also capable of processing 16.7 million colors in most resolutions.

The GLoria-L comes standard with 8 MB of VRAM frame buffer memory, 8 MB of DRAM Z-buffer memory for the GLINT processor, and 1 MB DRAM Frame Buffer memory for the S3.

The Z-buffer memory is upgradable to 16 MB DRAM to provide greater Z-buffer, alpha, and texture-mapping depth in higher resolution modes. Compaq will offer an 8 MB Z-buffer memory upgrade option. The maximum resolutions, colors, and refresh rates are outlined in the chart below; lower resolutions are selectable.

Maximum Resolutions, Colors and Refresh Rates

Resolution; Colors	GLoria-L Maximum Hz
1600 x 1200; 32k/16M	83/77
1280 x 1024; 32k/16M	120/110
1152 x 864; 32k/16M	160/140
1024 x 768; 32k/16M	200/180

GLoria-L Features

Features of the GLoria-L graphics card include:

- o Support for major industry 3D APIs, including:
 - OpenGL - Open Graphics Library is a software interface to graphics hardware developed by Silicon Graphics Inc.
 - Direct3D - A set of APIs for real-time 3D graphics that are an addition to the Microsoft DirectX interactive media technologies. They provide a comprehensive 3D solution for software developers building interactive media programs and games
 - Heidi - 3D API from Kinetix (an AutoDesk company) that provides an immediate 2D and 3D mode drawing interface for 3D Studio Max.
 - Display list drivers - provide performance acceleration for AutoCAD R13 and Microstation 95.
- o On-board VGA support with S3 ViRGE chip for full-screen DOS box support on Windows NT Workstation 3.51 and 4.0
- o Hardware accelerated 3D, 32-bit Z-buffering for realistic depth perception and texture mapping
- o Full, 32-bit double buffering for smooth animation by allowing the next image to be created in off-screen memory while showing the current image.
- o Gouraud shading for smooth surfaces
- o Texture mapping for creating realistic images
- o Fog for fading effects, atmospheric effects and depth-queuing
- o Anti-aliasing to provide smooth colors for rendered scenes by blending the colors of neighboring pixels
- o Alpha-blending for creating transparent effects such as an object behind a window
- o 500,000 Gouraud shaded, depth buffered, 25 pixel triangles per second with 32-bit color, 32-bit Z-buffer, dithering, stenciling, clipping and fogging enabled
- o 25 million texture mapped pixels per second with full per-pixel perspective correction using a dual processor configuration

Elsa GLoria-L Technical Specifications

Technical Specifications of the GLoria-L Graphics Controller

3D/2D Controller	3Dlabs GLINT Delta + 500TX
VGA Controller	S3 ViRGE
Bus Type	PCI
RAMDAC	IBM RGB526DB 220 MHz

Memory Type	VRAM and DRAM
Frame Buffer Memory Amount	8 MB VRAM
Z-Buffer and Texture Mapping Memory Amount	8 MB DRAM (GLINT) upgradable to 16 MB, 1 MB DRAM (S3)
Memory Speed	60 ns VRAM, 50 ns DRAM (GLINT) 70 ns DRAM (S3)
Data Path	64-bit (GLINT) 32-bit (S3)
Controller Clock Speed	50 MHz (GLINT 500TX) 40 MHz (GLINT Delta) 50 MHz (S3)
Maximum Vertical Refresh Rate	200 Hz
Maximum Pixel clock	200 MHz
Hardware Accelerated 3D:	
32-bit Z-buffering	Yes
Gouraud shading	Yes
Stencils	Yes
Texture mapping	Yes
Operating Systems	Windows 95 Windows NT 3.51 Windows NT 4.0

Monitors

The recommended monitors for Professional Workstations are the Compaq P70, 17 inch and QV210, 21 inch.

The Compaq P70 monitor - designed for the most demanding applications provides:

- o State-of-the-art Trinitron-based design for crystal clear images
- o Trinitron CRT (15.6 inch Viewable) providing corner-to-corner focus
- o 1600 x 1200 at 65 Hz and 1280 x 1024 at 85 Hz
- o 0.26 mm Aperture Grill stripe pitch
- o Colorific Software support
- o On-screen display with advanced user controls
- o New ergonomic design
- o AssetControl

The Compaq QVision 210 monitor - The QVision 210 - A powerful combination of performance features for demanding technical and professional users that provides:

- o Larger 21 inch (19.5 inch Viewable) Display
- o Delivers 60% larger viewing area than a 17 inch monitor
- o 1600 x 1200 at 75 Hz and 1280 x 1024 at 85 Hz, high resolutions ensure sharp images while maximizing productivity
- o 21 inch CRT with .26 mm dot pitch for crisper images and finer detail
- o On-screen display and user controls for advance screen adjustments including tilt, Vertical/Horizontal Size/Positioning, Color temperature, Language Selection, Parallelogram
- o PC World "Best Buy" January 1996

New Wide-Ultra SCSI Controller

The Compaq Professional Workstations include a Symbios Wide-Ultra SCSI host adapter to provide a powerful and expandable multitasking, bus-mastering interface between the PCI bus and SCSI devices. Wide-Ultra SCSI is the next generation controller replacing the previous Fast-SCSI-2 and Ultra-Narrow SCSI. Wide-Ultra SCSI provides a 16-bit bus master interface capable of data transfer rates up to 40 MB per second. A total of fifteen SCSI devices can be connected to the internal or external SCSI connector. Examples of SCSI devices include hard drives, CD-ROM drives, scanners, tape backups, and removable media drives.

The driver for this controller is the same one that is used with Compaq server products. SmartStart for Workstations installs this driver for the customer during set-up.

Hard Drive Performance

The Compaq Professional Workstations feature either a 2.1 GB or 4.3 GB Fast-Wide SCSI-2 hard drive. These drives include prefailure alerting technology designed to notify the user and network administrator before a hard drive failure occurs.

Below is an overview of the features and performance levels of the hard drives utilized on the Compaq Professional Workstations:

2 GB Fast-Wide SCSI-2 Hard Drive

```
=====
Capacity                               2.1 GB
=====
RPM                                     7200 rpm
Seek time average                       10.0 ms
Latency average                         4.17 ms
Transfer rate:
  Sustained average                     5.04 - 7.68 MB/sec
  Interface                             Up to 20 MB/sec
=====
```

4 GB Fast-Wide SCSI-2 Hard Drive

```
=====
Capacity                               4.3 GB
=====
RPM                                     7200 rpm
Seek time average                       9.5 ms
Latency average                         4.17 ms
Transfer rate:
  Sustained average                     6.14 - 8.29 MB/sec
  Interface                             Up to 20 MB/sec
=====
```

Integrated Compaq NetFlex-3 Controller

The Compaq Professional Workstations come standard with the NetFlex-3 Ethernet controller integrated on the system board. The NetFlex-3 Controller is a dual-speed, 32-bit bus-mastering controller, designed to take full advantage of the Peripheral Component Interconnect (PCI) bus architecture. It delivers excellent network throughput and low CPU utilization for both client and server connections. This controller automatically senses the network speeds and configures itself to operate in either 10Base-T or 100Base-TX networks.

Special features of the NetFlex-3 Controller are:

- o Fully complies with IEEE 802.3 and 802.3u specifications to ensure compatibility with all industry-standard 10Base-T and 100Base-TX devices.
- o 32-bit bus-mastering data transfer provides the highest level data transfer method between network and workstation. Bus-mastering relieves the CPU of managing the controller for high throughput and low CPU utilization.
- o PCI Plug-and-Play compliance allows the 10/100 TX PCI UTP Controller to automatically configure interrupt and memory addresses to conflict-free

- settings.
- o Operates over 10Base-T or 100Base-TX so customers can maintain their investment in current 10 Mb/sec Ethernet networking, while also allowing easy migration to high-speed networks as the need arises.
 - o Auto-negotiation support lets the 10/100-TX PCI UTP Controller automatically determine the proper network speed.
 - o Full duplex capable for increased bandwidth up to 20 or 200 Mb/sec.
 - o Diagnostic LEDs indicate network speed, link integrity, and network activity for "at-a-glance" troubleshooting.
 - o Boot ROM socket provides the use of a remote reset ROM to allow diskless workstations to connect to the network for easy maintenance and increased security.
 - o Operates with virtually all network operating systems including NetWare, Windows NT, Windows 95, Microsoft LAN Manager, IBM LAN Server, and SCO UNIX.

8X CD-ROM

All models of the Compaq Professional Workstations include the 8X CD-ROM Drive. The 8X CD-ROM utilizes an Enhanced IDE controller for the host interface. This drive delivers faster data transfers and higher performance over dual, quad-speed, and 6X CD-ROMs.

Technical Specifications:

Access Time	150 MS
Transfer Rate	1200 KB/second

Enhanced Business Pro Audio

All models of the Compaq Professional Workstation include integrated Enhanced Business Audio utilizing the ESS1868 chipset. Compaq Enhanced Business Audio delivers 16-bit sound and is compatible with industry-leading sound cards. Business Audio provides OPL3 FM Synthesis™ to ensure quality audio reproduction and MIDI playback. An integrated loudspeaker is implemented within the PC chassis. External stereo speakers can be added.

Line-in, line-out, headphone and microphone connectors are available to add additional multimedia components. A microphone is included with every Workstation.

Integrated Software Platform

The Integrated Software Platform for Professional Workstation consists of a powerful software base which is thoroughly tested, easily installed, managed, and maintained, and which reliably supports a wide range of applications. Microsoft Windows NT Workstation 4.0 and Compaq support software can be easily optimized and set up using Compaq SmartStart for Workstations. SmartStart for Workstations also enables easy access to UNIX environments utilizing Hummingbird connectivity applications. Intelligent manageability features and strategic partnerships with systems management software developers enhance the manageability of the Professional Workstation.

Compaq has pulled together all of these software components to provide customers with the Integrated Software Platform delivered on the Professional Workstation.

Compaq SmartStart For Workstations

To ensure easy, problem free set-up and integration, the Professional Workstation comes standard with SmartStart for Workstations. Leveraging SmartStart 3.0 technology developed by the Compaq Server Division, SmartStart for Workstations provides flexible, optimized installation and integration of the operating system, support software, and selected Try and Buy applications. While SmartStart for Workstations draws technology from SmartStart 3.0 for servers, certain architectural changes have been implemented to provide for the use of off-

the-shelf software CDs such as Win NT 4.0 from Microsoft.

The following table describes the primary features in the relative order they appear when a customer uses SmartStart for Workstations.

Primary Features When Using SmartStart For Workstations

=====	
Pre-Install Inspect:	
Functions	Checks the integrity of the factory-installed diagnostic partition and recreates it if necessary. Inspects the pre-installed Compaq utility versions and automatically updates them if necessary.
Benefits	Improves supportability by providing the user with the latest Compaq utilities and a reserved location for storing and accessing them.

Hardware Validation:	
Functions	Asks the user if additional hardware has been installed, and if so, automatically launches Compaq Setup to configure this additional hardware before returning the user to SmartStart.
Benefits	Improves effectiveness by providing seamless access to Compaq Setup without disrupting the install process, and by validating that the hardware is properly configured prior to software installation.

System Integration Guide:	
Functions	Provides complete on-line documentation and context sensitive help to guide the user through the installation process.
Benefits	Saves the user time by providing comprehensive help that is available on-demand when and where the users require it.

Software Features Preview:	
Functions	Informs the user about all the management features and UNIX interoperability applications.
Benefits	Allows the user a convenient way to review product features and functionality.

OS Installer:	
Functions	Installs Microsoft Windows NT.
Benefits	Improves OS install flexibility by providing access to familiar Microsoft OS installation processes and the ability to customize install parameters according to user requirements

Workstation Optimization Manager (Optimizer):	
Functions	Copies and/or installs Win NT drivers and Compaq utilities.
Benefits	Saves time by preventing the user from having to locate and load drivers manually. Automatically places useful Compaq programs and reference in a Compaq folder for easy access.

Try and Buy Applications:	
Functions	A new feature that makes useful applications available for immediate installation and usage.

Benefits Users become productive immediately by installing necessary applications using SmartStart for Workstations.

Workstation Integration
Manager (Integrator):

Functions Consistently and reliably installs "Try and Buy" applications
Benefits Provides users with the confidence that Compaq-supplied applications have been tested and configured to provide optimum integration.

Workstation License Manager
(Licenser):

Functions This program is automatically installed by Optimizer and enables users to conveniently convert "Try and Buy" products to permanently licensed applications.
Benefits Prevents customers from having to reinstall permanently licensed applications after the license is purchased.

Workstation Reference Guide:

Functions This guide is automatically installed by Optimizer and supplies the user with important post-install information.
Benefits Helps customers keep their Professional Workstations operating at peak efficiency by allowing them to easily obtain information for updating and maintaining their Professional Workstations.

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Management Features

Compaq realizes that Professional Workstation will be used in a variety of environments, from small workgroups in CAD departments, to large financial networks in distributed enterprise environments. With that in mind, Professional Workstations management features have been designed to provide customers with the ability to manage and control Professional Workstations from within local workgroups or from centralized enterprise management consoles. Compaq accomplished this by integrating management capabilities from both the Desktop and Server Divisions.

Intelligent Manageability

Professional Workstation provides asset, fault, security, and support software management features similar to those found on Compaq Deskpros. In addition, the Workstation Division has leveraged the Desktop Management Solutions Partner Program to provide Compaq workstation customers with access to ProActive Backup under Win NT. The table below compares how management functionality is implemented between Compaq Professional Workstations and Compaq Deskpros.

Management Functionality Between Professional Workstations and Deskpros

=====

Management Software:

Workstation Implementation Ships Compaq Insight Manager and the Compaq Systems Management Toolkit with each Professional Workstation for remote management capabilities.
Local management software is planned for 1Q97.

Deskpros Implementation Includes Compaq Insight Manager

Deskpro implementation

includes Compaq insight manager Personal Edition with each Deskpro for local management capabilities.
Supports Insight Manager for remote management.

Asset:

Workstation Implementation

Local asset viewing through Compaq Inspect for Workstations (F10).
Remote asset viewing, reporting, and database exporting through Compaq Insight Manager.
Remote asset collection and viewing through integration with Microsoft Systems Management Server.

Deskpro Implementation

Optimized for Windows NT environments, therefore no Win95 management support is provided.
Provides Compaq Insight Manager Personal Edition with each Deskpro for local asset viewing.
Remote asset viewing through Compaq Insight Manager.
Remote asset collection and viewing through integration with Microsoft Systems Management Server.
Support 3rd party Win95 management applications through the Desktop Management Solutions Partner Program for remote asset viewing.

Fault:

Workstation Implementation

Compaq Diagnostics for Workstations (F10) and POST error messages provide fault condition information
Local alert capability is planned for 1Q97.
Remote fault information is provided by Compaq Insight Manager.
Supports Compaq Insight Manager for OpenView and TME 10 NetView for enterprise fault monitoring.
Includes support files for MIB integration with HP, IBM/Tivoli, and SUN frameworks for enterprise fault monitoring.
Testing and forthcoming support for Windows NT management applications from Compaq Systems Management Partners will provide enterprise fault monitoring capabilities.

Deskpro Implementation

Provides local alert for pre-failure events through Compaq Insight Personal Edition and Inspect (F10).
Remote fault information is provided by Compaq Insight Manager.
Supports Compaq Insight Manager for OpenView and TME 10 NetView for enterprise fault monitoring.
Supports for MIB integration with HP, IBM/Tivoli, and SUN frameworks for enterprise fault monitoring.
For additional remote fault information, Deskpros support 3rd party Windows 95 management applications through the Desktop Management Solutions Partner Program.

Pre-Failure Warranty:	
Workstation Implementation	Supports CPU, DIMMs, hard disk, temperature.
Deskpro Implementation	Supports hard disk, and temperature

Security:	
Workstation Implementation	Both product lines similarly.
Deskpro Implementation	--

Support Software:	
Workstation Implementation	Compaq Insight Management Agents and Console are available through the Compaq Management CD Subscription. Included with the Systems Management Toolkit are software distribution files and scripts that enable support software to be distributed through Microsoft SMS and Symantec Norton Administrator for Networks (NAN).
Deskpro Implementation	Compaq Insight Desktop Management Agents and Compaq Insight Manager Personal Edition are available through the Compaq Support Software CD Subscription or Compaq Web site.
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Compaq Server Management Features Found on the Compaq Professional Workstation

Due to the business-critical nature of many workstation applications, we equipped the Compaq Professional Workstation with management features that rival those found on Compaq enterprise servers. By using the same management agents as Compaq servers, we were able to incorporate Compaq Insight Manager features that were previously only available on Compaq servers. The following list highlights the enhancements that Compaq Workstation customers will benefit from:

- o Device Listing - allows a group of systems to be defined for monitoring and managing.
- o Threshold Settings - enables threshold settings to be set for dynamic elements such as CPU, bus, and NIC and static elements such as hard drives.
- o System Utilization - assists in performance management by providing real-time system utilization data in a graphical format.
- o Correctable Memory Log - saves correctable memory events in a log that can be reviewed.
- o Tape Backup Alerts - notifies administrators when tape subsystems have failed.
- o Alphanumeric Paging and Forwarding - sends messages to established list of administrators when thresholds are exceeded and fault events occur.
- o Asynchronous Management/PPP - allows remote console, capture and viewing of critical information to aid in diagnosing problems, and remote reboot capabilities.
- o Version Control - inspects each workstation's drivers and firmware version to determine whether upgrades are required. It also provides information on importance, compatibility, and benefits of the upgrade.
- o Automatic Data Collection - provides historical performance and utilization data based on a defined group of systems and polling intervals.
- o Reporting - extensive performance and inventory reports can be generated and or exported to ODBC-compliant databases.
- o Data Graphing - displays real-time performance data in a graphical format for easy interpretation.

Try And Buy Applications

Rather than build the cost of supplemental applications into every Professional Workstation, Compaq has innovated a new "Try and Buy" program that enables customers to evaluate fully-functional versions before deciding to purchase them. After installing a "Try and Buy" application, the customer can use its full capabilities for up to thirty days before a license key is required to permanently license the application. Our first "Try and Buy" partner is Hummingbird.

UNIX/Host Interoperability

For seamless connectivity into corporate internetwork environments, Compaq has included "Try and Buy" UNIX interoperability products from Hummingbird. With these products, customers can use PC X-Server, NFS, and terminal emulation to share files, programs, and computing resources on their legacy UNIX and mainframe systems.

Hummingbird Profile

Hummingbird Communications Ltd. develops and markets a complete line of PC to enterprise internetworking software products. According to an IDC 1995 PC X-Server Market Review, Hummingbird continues its market leadership position with a 46.3% market share. The Hummingbird product family consists of the award winning Exceed PC X servers, the high performance NFS Maestro Network File System product line, and Columbus, the first intranet desktop software product providing Portable Electronic Document technology for collaborative computing.

Exceed 5

Exceed 5 is a powerful PC-to-enterprise software suite that delivers transparent PC integration to many different types of computing environments, such as UNIX, VMS, X-Windows System, IBM mainframes and the Internet. Built upon open standards, Exceed 5 provides all the components necessary to easily integrate PC users into the corporate computing environment. While maintaining all the advantages of the personal computer, the user is shielded from the complexities of network computing by working within the familiar graphical environment of Microsoft Windows.

Highlights

- o 32-bit PC X Server: X11 R6 compliant with optimized performance
- o New improved Telnet with additional Wyse 50, Wyse 60, ANSI, SCO ANSI and BBS emulations.
- o TN3270: Providing IBM mainframe terminal emulation
- o TN5250 Support
- o Exceed/Xpress for remote access to X, enhanced with modem compression capabilities
- o Exceed/Xpress supports IP enabling Xpress to run over TCP/IP SLIP or PPP
- o Rconfig, Sconfig: Centralized desktop administration, configuration and installation facilities
- o Email - supporting SMTP, POP2, POP3, and MIME standards. Provides MAPI interface to support mail-enabled applications
- o Threaded News Reader provides simple access to USENET news groups
- o Common Desktop Environment (CDE) support: new standard which gives the same look and feel across UNIX platforms
- o XIE support for high performance image handling
- o Hummingbird BASIC scripting for building sophisticated, powerful administration scripts
- o Support for OpenGL 3D X applications

Exceed 3D

Hummingbird's Exceed 3D is the first PC X-Server to support OpenGL (R), an industry-standard graphics software interface developed by Silicon Graphics, Inc. Exceed 3D gives

standard graphics software interface developed by Silicon Graphics, Inc. Exceed 3D gives users the tools to work with still and animated 3D color applications located on remote UNIX systems and complements Hummingbird's award-winning Exceed PC X server software. Plus, with Hummingbird's XDK, the Exceed 3D package enables programmers to develop 3D OpenGL applications on the Workstation. Exceed 3D requires Exceed 5.

Features

- o Simultaneous multiple server visuals
- o Overloaded X visuals to support GLX extended attributes (e.g. single/double buffering)
- o RGBA color mode
- o Color Index color mode
- o Viewing and modeling transformations
- o Lighting and shading
- o Anti-aliasing
- o Texture mapping
- o Hidden surface removal (Depth Buffer)
- o Atmospheric effects (fog, smoke, haze)

NFS Maestro

Hummingbird's NFS Maestro provides high-performance NFS client solutions. NFS Maestro provides seamless access between Win NT networks and host computer systems, including UNIX, VMS, Mackintosh, and IBM mainframes, and computers operating over the Internet. NFS Maestro allows Win NT users to easily access file and printer services across the network, as if they are local. NFS Maestro integrates a graphical Telnet application, Hummingbird's Columbus Lite Internet utilities, TN3270 and TN5250 terminal emulation, true 32-bit file locking, FTP, NIS support, SOCKS V4 R2 security, and Sconfig.

Features

- o 32-bit Network File System (NFS) client for seamless access to file and print services across multiple platforms
- o Coexists alongside existing network operating system clients such as NetWare
- o Graphical Telnet application provides support for OLE Automation Controllers, includes DDE server, and more
- o Sconfig, for customized installation (Windows NT and 95)
- o E-mail - Supporting SMTP, POP3, and MIME standards
- o TN3270 and TN5250
- o Drag-and-drop FTP application
- o Columbus Lite, providing Internet applications such as Web browser, E-mail, News Reader, FTP, NetBook, and more
- o BASIC language Workbench for writing scripts to automate repetitive tasks
- o Launch Pad - User programmable menuing and Virtual Desktop facility
- o Extensive set of network monitoring and troubleshooting utilities
- o Both client and server versions of many applications
- o Socks V4 security support

NFS Maestro Solo

Hummingbird's NFS Maestro Solo product provides high-performance NFS client solutions for use with Hummingbird's Exceed PC X server software for Windows NT without the additional suite of programs included with NFS Maestro.

Serviceability Features

One way Compaq is lowering the cost of ownership with the Compaq Professional Workstations is by engineering built-in serviceability features to minimize the time involved with maintaining the system. The Compaq Professional Workstations are easy to service and upgrade. The following is an overview of the innovative serviceability features built into the

upgrade. The following is an overview of the innovative serviceability features built into the new Compaq Professional Workstations.

NOTE: Power should always be disconnected before removing hood or other system components.

A Quickly Removable Cover means there are no tools required to remove the cover from the Workstation. Instead, each new Compaq Professional Workstation comes standard with three thumbscrews that can be removed by hand to ensure easy cover removal and easy access to the internal components of the workstation.

Removable Expansion Card Cage allows easy access to add-in cards and the system board. Add-in cards are attached to a riser card on the expansion cage. Cables attached to add-in cards do not need to be detached to remove the card cage. This means that all peripheral add-in cards are removed in one step to enable quick and easy access to the system board.

Slide-Out System Board provides quick and easy removal of the system board. No tools or screws are required to remove the board. The power cables and disk drive cables are the only things that need to be unplugged. All other cables connected to external ports on the board (serial, parallel cables) remain connected.

Slide-Out Drive Cage provides easy access for installation or removal of the disk drives. The bezel of the desktop snaps off easily. Two screws need to be removed and the entire drive cage slides forward. The drive cage accepts industry-standard drives without proprietary drive rails.

Appendix

Questions And Answers

Software Installation and Setup

Q1. What is the SmartStart for Workstations License Key Fax Form?

- A1. This form is included with each unit and is used to purchase licenses for Try-and-Buy software. The customer or dealer can complete it and once processed by Compaq, a key to activate the software is generated and faxed to the designated recipient.
- Q2. What is involved in copying, configuring, and installing drivers and agents?
- A2. Optimizer will automatically copy, configure, and install Insight Management Agents, SCSI, NIC, and health drivers for NT. The Matrox and Elsa video, as well as ESS audio drivers include applets for customizing their settings. Consequently, to maintain end-user control and flexibility, SmartStart will automatically copy these drivers to the hard drive but allow the user to complete the installation process by configuring their settings.
- Q3. What options do customers have when installing Windows NT through SmartStart in terms of partition size, type, and quantity?
- A3. The Microsoft Windows NT 4.0 and 3.51 OS allow the user to have full control over hard disk carving options as supplied by Microsoft.

Try-and-Buy Software

Q1. How does the Application License Manager work?

- A1. After a customer receives their license key from Compaq, they run Licenser from the Compaq Utilities Group and enter in the key along with their binder serial number to permanently license Try-and-Buy applications.
- Q2. If a customer knows they want the Hummingbird software in advance, what is the procedure for installing Hummingbird software?

A2. The same installation procedure applies. The customer installs the software using the Integrator, submits the license key fax form, receives the license key from Compaq, runs Licenser and enters the license key along with their binder serial number. Licenser then converts the Try-and-Buy program into a permanently licensed application.

Management

Q1. How do the management features of the Compaq Professional Workstation compare to the management features of the Deskpro?

A1. In general, the Compaq Professional Workstation and the Compaq Deskpro provide similar management functionality. The two products differ in their agents as well as support for certain Insight Manager features. Below is a comparison of the management features between the Professional Workstation and the Deskpro.

Comparison of Features Between the Professional Workstation and Deskpro

Description	Professional Workstation	Deskpro
Inventory Management:		
Asset Control Features	Yes	Yes
Compaq Inspect	Yes	Yes
Desktop Management Solutions Partners Program	Yes	Yes
Insight Personal Edition/Diagnostics for Windows	1Q97	Yes
Compaq Insight Manager (System Serial Number, System Manufacturer and Model, Asset Tag, System Board Revision Level, ROM Revision Levels, Hard Drive Manufacturer, Model, and Serial Number, Monitor Manufacturer, Model, and Serial Number)	Yes	Yes
Enhanced Support Under Compaq Insight Manager (Version Control)	Yes	--
Microsoft Systems Management Server	Yes	Yes
DMI Compliance	Yes	Yes
DMI Instrumentation	--	Yes

Security Management:		
Security Control Features	Yes	Yes
LS-120 Media Lock	--	Yes
Smart Cover Sensor	Yes	Yes (except 2000)

Description	Professional Workstation	Deskpro
Fault Management:		
SCSI Hard Drives	Yes	Yes
SMART SCSI and IDE Hard Drives	--	Yes
Proactive Backup (optional)	Yes	Yes
Power Supply Surge Protector	Yes	Yes
Thermal Sensor	Yes	Yes
Insight Personal Edition (Diagnostics for Windows)	1Q97	Yes
Compaq Insight Manager (Hard Drive Faults and Excessive Temperature Conditions)	Yes	Yes
Enhanced Support Under Compaq Insight Manager (DIMM and CPU Faults, Remote Sets, Threshold Alerts, Remote Reboot, Data Collection, Graphing and Reporting, Async Management, Alpha-Numeric Paging, Device List Filtering)	Yes	--
Systems Management Partners	Yes	--
Compaq Systems Management Toolkit (MIB Integration)	Yes	Yes

Compaq Insight Manager for OpenView and TME 10 NetView	Yes	Yes

Software Support Management:		
Support Software CD	Yes	Yes
Enhanced Support Under Compaq Insight Manager (Version Control)	Yes	--
Enhanced Support Under Compaq Systems Management Toolkit (SW Distribution with SMS and NAN)	Yes	--
=====		

System Board

Q1. What chipset does Compaq Professional Workstation use?

A1. Compaq Professional Workstation uses the new high performance chipset from Intel called the 440FX.

Q2. How is the 440FX chipset different from the Orion chipset?

A2. The 440FX chipset provides three main improvements over the Orion chipset:

1. Better price/performance ratio
2. Optimized for the Pentium Pro with 32-bit performance enhancements and Concurrent PCI for faster and smoother multimedia operation and improved scalability
3. 2-chip solution versus 3 chips, reducing system board space requirements

Q3. Why doesn't the Workstation include a 512k cache model?

A3. Although the Pentium Pro processor comes in 256k cache and 512k cache versions, only the 256k version is currently offered for the Compaq Professional Workstation. All Pentium Pro 512k cache processors allocated to Compaq are currently being used with our server products. As allocations increase in early 1997, removing the potential risks to our customers due to availability issues, we will add 512k cache models to our product line.

Processors

Q1. How does the performance of the Pentium Pro processor compare to the performance of the Alpha, PA-RISC, UltraSPARC, MIPS and other major RISC processors?

A1. Here are published benchmarks for processor performance from the Standard Performance Evaluation Corporation (SPEC).

Published Benchmarks for Processor Performance

Processor	SPECint_base95	SPECfp_base95
Intel Pentium Pro 200/256k	8.09	5.99
AlphaStation 600 5/333 (Alpha 21164/333)	8.42	12.4
HP 9000/J210XC (PA RISC 7200/120)	4.64	8.3
HP 9000/K460EG (PA-RISC 8000/180)	10.8	18.3
IBM 6000 43P (PPC 604/133)	4.55	3.59
IBM 6000 R24 (Power2/71.5)	3.32	9.47
SNI RM 600-420 (MIPS R4400/250)	4.91	4.72
Sun Ultra 2 Series 2200 (UltraSPARC/200)	6.88	13.3

The Pentium Pro processor delivers excellent integer performance, and in fact, out performs many RISC processors from vendors such as IBM, Sun and HP.

The Pentium Pro delivers more than a 100% improvement in floating point performance over Pentium processors, which is particularly important for 3D graphics and CAD applications. The Elsa 3D graphics card uses the Glint Delta processor, which off-loads many of the floating point intensive 3D setup calculations from the Pentium Pro processor's floating point unit, thereby reducing the need for fast floating point performance from the processor itself.

Memory

Q1. What's the difference between DIMMs and SIMMs?

A1. Single Inline Memory Modules (SIMMs) have, until recently, been the standard for memory. SIMMs are either 32-bits or 36-bits wide (4 extra bits for parity or ECC). They use 60 ns, 70 ns or 80 ns DRAMs, with the majority today using 60 ns memory. Originally, SIMMs used Fast Page Mode (FPM) DRAMs but are now available with the speedier Enhanced Data Out (EDO) memory. Dual Inline Memory Modules (DIMM) are fast becoming the new standard for memory. They are either 64-bits or 72-bits wide and are also available with FPM or EDO memory. DIMMs usually come with 60 ns or 70 ns DRAMs. Additionally, DIMMs are either buffered or unbuffered. Both the Pentium and Pentium Pro processor have a 64-bit bus (with 8-bits for parity or ECC). Because SIMMs are 32-bits wide, it takes 2 SIMMs versus one 64-bit wide DIMM to provide data to the processor.

Q2. Is there any performance improvement with DIMMs vs. SIMMs?

A2. The performance difference is not between DIMMs and SIMMs themselves, but between the type and speed of the memory. For example, 80 ns DRAMs provide increased performance over 60 ns and 70 ns DRAMs. In addition, EDO memory provides faster access to the data than does FPM. Performance differences can also be found between buffered and unbuffered DIMMs. Depending on the chipset, unbuffered DIMMs can be faster. Professional Workstations use the Intel 440FX chipset which provides enhanced performance using unbuffered DIMMs. Professional Workstations use 60 ns unbuffered EDO DIMMs which, combined with the 440FX chipset, provides the fastest memory subsystem currently available.

Q3. Are customers required to upgrade the memory in pairs?

A3. No, customers can upgrade their workstations with one DIMM module at a time. Professional Workstations use 72-bit DIMMs which are 64-bits wide with 8-bits for ECC. The Pentium Pro processor also uses a 64-bit bus so a single DIMM can be used to supply data to the CPU.

Q4. Can customers mix memory of different speeds?

A4. Although customers can add DIMMs of different speeds, it is not recommended because the system adjusts the entire memory subsystem to run at the speed of the slowest memory module.

Q5. With only 4 memory slots, why does the 128 MB SKU come with two 64 MB DIMMs?

A5. Professional Workstations are upgradable to 512 MB of system memory using 128 MB DIMMs. The cost of each 128 MB DIMM is more than twice the cost of two 64 MB DIMMs. The two 64 MB DIMMs provides a cost-effective solution for customers who will not need to upgrade to 512 MB of system memory.

Q6. Is this parity or non-parity memory?

A6. Professional Workstation uses ECC memory instead of parity memory.

Parity only reports that an error has occurred. With ECC memory, any single bit failure is detected and corrected on the fly and double bit errors are detected and reported. This provides Professional Workstation with better reliability and data integrity, given they will be deployed in mission-critical applications.

SCSI Controller

Q1. What is the benefit of the Wide-Ultra SCSI controller?

A1. The Wide-Ultra SCSI controller provides a transfer rate of up to 40 Mb/sec, which doubles the 20 MB/sec rate of Fast-Wide SCSI. The increased transfer rate allows data to be transferred across the SCSI bus at a much faster rate, which improves overall system performance.

Q2. How is Wide-Ultra SCSI different from Ultra SCSI and Fast-Wide SCSI-2?

A2. "Wide" refers to the width of the data path. Both Wide-Ultra and Fast-Wide use a 16-bit data path to transfer data. However, the controllers differ with regard to the speed at which data is sent. Fast-Wide SCSI only allows data to be transferred at 10 MHz or 20 Mb/sec where Wide-Ultra SCSI transfers data at 20 MHz or 40 Mb/sec.

SCSI Types

Description	8-Bit	16-Bit
10 MHz	Fast-SCSI-2 10 MB/sec	Fast-Wide SCSI-2 20 MB/sec
20 MHz	Ultra SCSI (narrow) 20 MB/sec	Wide-Ultra SCSI 40 MB/sec

Q3. Will customers be able to add additional Fast-Wide SCSI-2 and Ultra SCSI devices to the "Wide" cable?

A3. Yes. Wide-Ultra SCSI is backward-compatible to Ultra SCSI and Fast-Wide SCSI-2 technology. Each Professional Workstation comes with an adapter that allows a narrow SCSI device (8-bit, 50-pin connector) to be connected to the "Wide" SCSI cable. The adapter is located on the SCSI cable to prevent it from being misplaced or lost.

Q4. Why is the 8X CD-ROM an EIDE implementation on the Professional Workstation where SCSI is the standard controller?

A4. SCSI CD-ROM drives are more expensive and provide minimal performance benefit over IDE CD-ROM drives. Other SCSI devices that have both read and write capability, such as hard disk drives and the PD-CD Drive, benefit more with a SCSI controller implementation. A CD-ROM drive, however, will not benefit as much since it is not limited by I/O bandwidth.

Hard Drives

Q1. Why are the hard drives used on Professional Workstation Fast-Wide SCSI when the SCSI controller is Wide-Ultra?

A1. Initially, the hard drives used for Professional Workstation will be Fast-Wide SCSI. The Wide-Ultra hard drives will be phased in as they become available from suppliers and pass Compaq's rigorous testing.

Q2. Are the Professional Workstation hard drives S.M.A.R.T.?

A2. Initially, Professional Workstation will come standard with drives that do not include S.M.A.R.T. technology. Professional Workstation will transition to S.M.A.R.T. drives as soon as they are available from the vendors and pass Compaq's rigorous testing.

Networking

Q1. How is the NetFlex-3 implementation on the Workstations different

from that of the Deskpro?

- A1. Professional Workstation is targeted at demanding power users who require the highest performing sub-systems available. Thus, it has been equipped with an integrated 10Base-T/100 Mb/sec TX Ethernet network interface. This NIC is autosensing so it automatically configures the system based on the customers' network. When a customer with a 10Base-T network is ready to upgrade, the Professional Workstation will automatically switch to accommodate 100 Mb/sec performance without any additional investment. The Deskpro, which is targeted at a broader, mainstream audience, does support both 10 MB/sec and 100 MB/sec. However, customers must purchase the 100 Mb/sec TX upgrade when they are ready to upgrade their network.

COMPAQ

access

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