WHITE PAPER

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RingCentral Fax for Compaq Armada Portables

Effective September 1998 the Armada 7800, 7400 and 1700 began shipping with RingCentral Fax on select Windows NT 4.0 and Windows 98 models. This third party application provides users with an industry leading data/fax solution to take advantage of features of the integrated modem or third party PC Card modem. The purpose of this White Paper is to provide additional information on the features and benefits of RingCentral Fax.

This document is intended for external audiences with a need for information about RingCentral Fax pre-installed on the Armada 7800, 7400 and 1700.

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NOTICE

The information in this publication is subject to change without notice.

RingCentral Fax for Compaq Armada Portables

OVERVIEW

RingCentral Fax is an easy to use, low-maintenance, Microsoft Logo Certified, 32-bit fax solution for Windows 98 and Windows NT 4.0. RingCentral Fax is designed to meet Compaq customer requirements for a complete software faxing solution to complement the fax capabilities of their integrated or PC Card modem.

RingCentral Fax sports an easy to use interface design that emphasizes function over form. Easy access to essential features without cluttering the desktop designed with the commercial notebook user in mind. 000000000Figure 1 shows the main RingCentral Fax user interface.

Figure 1 - RingCentral Fax User Interface

RingCentral Fax includes an installation wizard, providing automated installation of all directories and files automatically setup when the computer is first setup with the Compaq factory pre-install. Auto-detection of the modem, COM port, and communication capabilities makes it easy to get started quickly. A complete manual is provided on-line, as well as on-line context sensitive help.

FEATURES AT A GLANCE

Features at a glance include:

- Send faxes directly from any Windows application via standard Print-to-fax drivers.

- Easily create and send short one-page memos with a couple of mouse-clicks.

- Send faxes by dragging a document directly from Windows desktop or folders.

- View on-screen animation of fax progress, or enable background operation to avoid being interrupted.

- View logs that record sent and received fax information including time, date, fax number and page count.

- Use the MAPI-compatible, built-in address book to keep contact information and enable group faxing.

- Choose and automatically fill-in one of several cover-sheet styles.

- Schedule faxes to be sent at a later time (e.g. during lower phone rates or international business hours).

- Broadcast fax messages to multiple locations at once.

- Automatically forward faxes to other recipients.

- Be notified via pager of new fax arrivals.

SUPPORTED PLATFORMS & OPERATING SYSTEMS

RingCentral Fax is being shipped on Armada 7800, 7400and 1700 notebooks pre-installed with either Windows NT 4.0 or Windows 98. The rationale for not providing the application with Windows 95 is that this operating system includes a Microsoft fax client as part of the operating system. This optional operating system component allows users to take advantage of the fax capabilities of their integrated or PC Card modem through the Microsoft Exchange e-mail client interface. Windows NT 4.0 and Windows 98 do not ship with native fax capabilities creating an opportunity for Compaq to provide additional value through software.

Refer to 000000000Table 1 for a summary of fax solutions on Armada portables by operating system.

ARMADA SOFTWARE FAX SOLUTIONS BY OPERATING SYSTEM

NOTE:

For users who upgrade from Windows 95 to Windows 98, the Microsoft Fax Client shipped as part of Windows 95 can continue to be used after upgrading. Refer to the Microsoft web site at www.microsoft.com for more information on the their fax client for use with Microsoft Exchange.

Platform	Windows 95	Windows 98	Windows NT 4.0[1]
Armada 1500	Microsoft Fax Client	None	Trio Communications Suite
Armada 1700	Microsoft Fax Client	RingCentral Fax	RingCentral Fax
Armada 3500[2]	Microsoft Fax Client	None	None
Armada 4100	Microsoft Fax Client	None	Trio Communications Suite
Armada 4200	Microsoft Fax Client	None	None
Armada 6500	Microsoft Fax Client	None	None
Armada 7300	Microsoft Fax Client	None	Trio Communications Suite
Armada 7400	Microsoft Fax Client	RingCentral Fax	Ring Central Fax
Armada 7700	Microsoft Fax Client	None	Trio Communications Suite
Armada 7800[3]	Microsoft Fax Client	RingCentral Fax	Ring Central Fax

Table 1 - Armada Software Fax Solutions by Operating System

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[1] Where supported on a particular platform, the Trio Communications Suite can be downloaded from the Compaq web site at www.compaq.com/support.
[2] The Armada 3500 does not feature an integrated modem, therefore RingCentral Fax will not be supported or pre-installed.
[3] RingCentral Fax is only pre-installed on Armada 7800 with the 6300/T/8000/V/0/3 model description

FREQUENTLY ASKED QUESTIONS

Will RingCentral Fax be made available for the Armada notebooks other than the Armada 7800, 7400 and 1700 computers manufactured prior to September 1998?

No, RingCentral Fax will only be pre-installed on Armada notebooks manufactured after September 1998 with Windows NT 4.0 or Windows 98 as the pre-installed operating system.

Armada notebooks pre-installed with Windows NT 4.0 manufactured prior to January 1998 included an application from Trio Communications called the Trio Communications Suite providing a set of features similar to RingCentral Fax. Trio Communications was removed from the standard Windows NT 4.0 pre-install by Compaq since, as a 16-bit application, did not meet Microsoft certification requirements.

Can RingCentral Fax be downloaded from the Compaq web site?

RingCentral Fax is pre-installed and included as part of the Compaq Quick Restore CD. It cannot be downloaded from the Compaq web site due to licensing restrictions. It can be provided via fulfillment for customers of the Armada 7800, 7400, 1700, 1500 and Armada SB whose pre-installed operating system is either Windows 98 or Windows NT 4.0.

Why is RingCentral Fax not pre-installed on Armada notebooks with Windows 95?

Windows 95 includes a Microsoft fax client as part of the operating system. This client application is used in conjunction with the Microsoft Exchange e-mail interface to provide fax capabilities where supported by the integrated or PC Card modem. For more information about the Microsoft fax client refer to Microsoft documentation included with your computer or the Microsoft web site at www.microsoft.com.